Government of Goa
DIRECTORATE OF EDUCATION
Alto – Porvorim, Bardez - Goa
Email:- dir-educ.goa@nic.in **Tel:- 0832-2416023, 2416033** **Fax:** - 0832-2416136

No.DE/VOC/Coding & Robotics/1037/2023-24/38 **Dated:-**23/10/2024

To,
The Headmistress/Headmaster,
Govt. & Govt. Aided Schools,
Goa.

Sub: Verification of Schools Email IDs for Helpdesk Portal.

Madam/Sir,

Please find enclosed herewith a letter received from the Directorate of Technical Education, Project Management Unit (PMU), Porvorim, Goa regarding verification of Schools Email IDs for Helpdesk Portal, for further needful action.

Yours faithfully,

23.X.2024

(Shailesh R. Sinai Zingde)
Director of Education

Encl: As above.

Copy to:

1. The Director, Directorate of Technical Education.
2. The Dy. Director of Education, North/South/Central Education Zone, Mapusa/Margao/Panaji-Goa.
3. The Project Director - PMU, CARES.

Office of Director of Education
Porvorim - Goa
Inward No. 7924
Date. 21/10/24
Postal

GOVERNMENT OF GOA
DIRECTORATE OF TECHNICAL EDUCATION
ALTO PORVORIM-GOA
403521
PROJECT MANAGEMENT UNIT

No. DTE/BUD 21/CARES/TENDERING PROCESS - ROBOTIC KITS/2024/2381 **Date:21/10/2024**

To,
The Director,
Directorate of Education,
Porvorim, Goa

Subject: Verification of School Email IDs for HelpDesk Portal.

Sir

The Government through Project Management Unit (PMU), Directorate of Technical Education (DTE) had supplied ICT equipments comprising of 4339 Single Board Computing (SBC) Devices and 442 routers to 442 beneficiary schools covered under Coding and Robotics Education in Schools (CARES) Scheme. Further, to upgrade existing ICT laboratories into a specialized Robotics laboratory, Robotics Hardware Kits are supplied to 442 Government and Government-aided Schools.

PMU has a HelpDesk Portal integrated with the CARES Portal for the maintenance of ICT Equipments, which further will be used for the maintenance of Robotics Hardware Kits supplied to Government and Government-aided Schools.

However, many schools have been reporting problems with the email IDs or are requesting to change/ update the email IDs registered in the HelpDesk Portal. Hence, it is advised to the Heads of Institutes to verify and finalize their official School email IDs to be used for the HelpDesk Portal and administrative- related purposes.

The list of Schools, along with their UDISE numbers and School primary email IDs is available on CARES Portal at https://cares.goa.gov.in/wp-content/uploads/2024/10/School_data.pdf . The Head of Institutes are requested to verify these details and discrepancies should be reported via email to cares-admin@goa.gov.in latest by **October 30, 2024 (Wednesday)**, failing which no further changes will be entertained.

TECHNICAL EDUCATION COMPLEX, ALTO PORVORIM, BARDEZ, GOA 403521, PH.2412145 FAX 2415[illegible]
E-mail - dir-dte.goa@nic.in

In this regard, you are kindly requested to issue a circular informing the Heads of Institutes of all Government and Government-aided schools to verify their primary email IDs as listed on CARES portal at https://cares.goa.gov.in/wp-content/uploads/2024/10/School_data.pdf, required for HelpDesk Portal and other administrative purposes.

Kindly do the needful.

Thank you

Yours Sincerely,

for Dr Vijay Borges
Project Director - PMU
Coding & Robotics Education in Schools Scheme
Directorate of Technical Education, Porvorim

Copy To:
1. Shri. Melvin D'Costa, Nodal Officer, CARES Scheme, DoE - for needful action
2. Office Copy
3. Guard File